

COLUMBUS CURRENTS



Be Prepared for Winter Storms

When winter temperatures drop and storms hit, it can be challenging to stay safe and warm. Winter storm severity varies depending on where you live, but nearly all Americans are affected by extreme winter storms at some point. Columbus Electric Cooperative cares about your safety, and we want you to be prepared.

High winds, rain, snow and ice can lead to downed power lines, leaving co-op members without power. During extremely low temperatures, this can be dangerous. During a power outage, our crews will continue to work as quickly and safely as possible to restore power, but there are a few things you can do to prepare yourself.

- **Stay warm** – Plan to use a safe alternate heating source, such as a fireplace or wood-burning stove during a power outage. These are great options to keep you and your loved ones warm, but exercise caution when using, and never leave the heating source unattended. If you are using gasoline-, propane- or natural gas-burning devices to stay warm, never use them indoors. Remember that fuel- and wood-burning sources of heat should always be properly ventilated. Always read the manufacturer’s directions before using.
- **Stay fed** – The CDC recommends having several days’ supply of food that does not need to be cooked handy. Crackers, cereal, canned goods and bread are good options. Five gallons of water per person should also be available in the event of an extended power outage.
- **Stay safe** – When an outage occurs, it could mean power lines are down. It is best not to travel during winter storms, but if you must, bring a survival kit along, and do not travel alone. If you encounter downed lines, always assume they are live. Stay as far away from the downed lines as possible, and report the situation to our dispatchers by calling 1-800-228-0579 if possible.

Winter weather can be unpredictable and dangerous, and planning ahead can often be the difference between life and death. Columbus Electric is ready for what Mother Nature has in store, and we want you to be ready, too. For more winter safety tips, visit www.ready.gov/winter-weather.

Information to provide when calling in an outage

10 Digit Phone Number Listed on Your Account

Additional information needed is your

Account Number & Name, Service Address & Meter Number

EMERGENCY RESPONSE NUMBER 1-800-950-2667



New Lobby and Drive-thru Hours

Starting January 2, 2021

8:30 am – 4:30 pm

Heat Pump Rebates

Columbus Electric Cooperative, Inc. currently offers energy efficiency credits for the installation of heat pumps. Criteria for determining qualifications and payments are outlined in the [Energy Efficiency Credits Fact Sheet](#) found on our website.



www.columbusco-op.org/rebates

**Our office will be Closed
Thursday & Friday,
November 26 & 27**

**We will reopen on
Monday,
November 30**

**We wish you all a safe
holiday.**



Emergency Response Number
1-800-228-0579

Toll - free Office Number
1-800-950-COOP (2667)

www.columbusco-op.org